



Imperial
POOLS INC.
REDEFINING ONE SOURCE

Corporate and Manufacturing Headquarters

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7/1/20

Dear Valued Customer,

Due to the unprecedented demand for our Whitewave™ Spillover Spas, we must inform you we are sold out of Gray Granite and Blue Granite Spillover Spas for the balance of the 2020 season. We have a limited number of White Spillover Spas available, while supplies last. The sales and demand have far exceeded our expectations and our supply chain for the materials required to produce this product line simply cannot keep up. We will be fulfilling current backorders for the product and will communicate lead times. However effective today we will not be accepting new orders. We will keep you informed as conditions change.

We sincerely apologize for any inconvenience this may cause you or your consumers. We hope to be able to resume production in late fall.

Please contact your local branch or sales representative with any questions.

Thank you for your continued support and understanding.

Anthony Brennan

A handwritten signature in black ink, appearing to read 'Anthony Brennan', with a long horizontal flourish extending to the right.

Chief Executive Officer