



COVER GUARD REGISTRATION FORM

Winter Elements Extended Protection Program

- 1) The Extended Protection Program will automatically apply to all in-ground safety cover products included in the Winter Elements Brand Program (currently GATORHYDE™ and LOOP-LOC® safety covers) and may be purchased for ANY other cover brand. The cover product must be purchased from Imperial Pools Distribution and will be effective from the invoice date. Cover Guard fees are subject to price increases as deemed necessary with a 30-day minimum notification.
- 2) Enrollment is automatic for Winter Elements (hereafter noted as WE) and will be noted as a separate line item on brands not included in the WE Program. Enrolling in the program for non WE products will automatically renew each year unless canceled by either party before the annual renewal date.

- A) The Cover Guard Protection Program applies to:
 - a) *In-ground safety covers found to be defective under the terms of the original manufacturers warranty.*
 - b) *In-ground safety covers with fabrication mistake or shop/clerical error, only when original order is submitted in writing. Verbal orders will not be accepted.*
- B) Acceptable expenses eligible for reimbursement:
 - a) *Labor to remove defective cover.*
 - b) *Labor to install new cover.*
 - c) *Chemicals required to re-treat an uncovered pool (defect only).*

- 3) All expenses submitted for reimbursement must be accompanied by an Extended Protection Program Claim Form. This form must be accompanied by proper receipts or invoices from applicable entities performing labor. Claim and receipts must not exceed the coverage amount.

A) COVER GUARD DEFECT REIMBURSEMENT PLAN

- | | |
|-----------------|--|
| a) Item # WECG | Gold Extended Protection Plan \$0.00 Net Fee <ol style="list-style-type: none"> i) Included in all WEOD covers (currently GATORHYDE™ and Loop-Loc® covers). |
| b) Item # IMPCG | Gold Extended Protection Plan \$24.95 Net Fee <ol style="list-style-type: none"> ii) Expenses within one year of purchase. iii) Provides up to \$250.00 reimbursement. |

B) COVER FABRICATION ERROR REIMBURSEMENT (Limited)

Detectable and Concealed

1) Detectable Error

If a cover is made incorrectly due to fabrication, shop, or clerical error by the original manufacturer or Imperial Pools Distribution and is detectable prior to installation, reimbursement is covered under “Cover Fabrication Detectable Error” *Example: Cover is ordered with a left stair and the box/packing slip list a right step. **STOP - Do Not Install Cover.***

What you can expect. If considered a detectable error, a maximum claim of \$100.00 may be submitted. Dealer invoice for expenses incurred are not required and will not be accepted. No other claims may be submitted on this cover.

2) Concealed Error

If a cover is made incorrectly due to fabrication, shop, or clerical error by the original manufacturer or Imperial Pools Distribution and is only detectable while attempting to install the cover, reimbursement is covered under the same provisions as Cover Defect Reimbursement.

Example: Cover is ordered with a 8' step, the box/packing slip indicates an 8' step but the cover was fabricated with a 6' step section.

What you can expect. If considered a concealed error, it will be treated as a defect and would be eligible for expense reimbursement up to the maximum of \$250.00 as allowed by the contract.

Dealer Responsibilities

- » ***Purchase Order must be submitted in writing*** using the Winter Elements Safety Cover Order Form or purchase of a stock cover number must appear on a P.O. issued from the purchasing company.
- » Confirm the cover received is consistent with the purchase order.
- » ***If information on box/packing slip is incorrect versus P.O. sent, STOP - Do Not Install Cover.***

Terms & Conditions

- 1) *Extended Service Warranty is effective only on A.) In-Ground safety pool covers installed on a consumer's pool that is found to be defective under the terms of the original manufacturer's warranty. A defect is defined as a seam or material separation caused by improper stitching of the cover or a mistake in fabrication or a shop/clerical error recognized to be the fault of the original cover manufacturer or Imperial Distribution **and the order was submitted in writing.***
- 2) *Claim must be submitted within 30 days of the cover replacement installation*
- 3) *Cover Guard amount to be charged as a separate, NET, line item amount on each non-WE safety cover purchased.*
- 4) *All cover specifications such as step placement, color, grid size, included hardware are the dealer's responsibility to confirm before starting the installation process.*
- 5) *Acceptable expenses eligible for reimbursement exclude any repairs to pool decks, waterfalls and other related installation points.*
- 6) *The Cover Guard Program retains the right to determine what a fair and customary fee is for work performed and materials provided in replacing a defective cover.*
- 7) *All products purchased with the Cover Guard Program are packaged with an owner's manual and warranty. Failure to comply with installation instructions, proper care, or warranty terms voids this contract.*
- 8) *Dealer agrees to supply owner's manual and warranty in the box to the retail consumer*
- 9) *If a non-WE cover is replaced under the terms of this contract, a new service contract is required for the new cover.*
- 10) *This coverage is non-transferable and is enforceable on non-WE covers only by the original contract dealer signed below.*
- 11) *The time of purchase is defined as the invoice date.*
- 12) *Reimbursement will be applied as a credit to the dealer's account.*

Imperial Pools Inc.®

Updated 06/16/16

DEALER INFORMATION

Company Name: _____

City, State, Zip: _____

Principal's Name: _____

Principal's Signature: _____

Contact Name: _____

Contact E-mail: _____

IMPERIAL POOLS DISTRIBUTION

Cover Brand: _____

Rep. Name: _____

Rep. Signature: _____

Contract Level: _____

Date: _____